

WELCOMING PLYMOUTH

Skills
Launchpad
Plymouth

**Tourism,
Hospitality
and Retail
Opportunities**
October 2024

Visitor Economy Drop-in Every Monday, 10am to 2pm

*Want to contribute to one of
Plymouth's flagship sectors?
Have a flair in the kitchen or
are you an experienced manager?
If you are interested in training
or working in tourism, hospitality
or retail, we want to hear from you!*



Whether you're already qualified or you need help finding a specific course, apprenticeship, or even leadership training - drop in and speak to our Visitor Economy Co-ordinator James about the latest training and employment opportunities across Plymouth. Welcoming Plymouth can help with your next steps!



Welcoming Plymouth Job Shop



Pier One Event Staff

Pier One is a premier waterfront event venue in Plymouth, Devon. Specializing in hosting weddings, corporate events, and social gatherings, the team is dedicated to delivering exceptional service and creating unforgettable experiences for their clients. They are currently seeking enthusiastic and reliable Event Staff to join the team.

Application link [here](#).

Crowne Plaza Plymouth Food and Beverage Assistant (Bar)

Crowne Plaza Plymouth is seeking a dedicated and enthusiastic individual to join their team. As a Food and Beverage Assistant, you'll be at the heart of our guest experience, delivering exceptional service and ensuring guests have a memorable dining experience.

Application link [here](#).

JD Sports Seasonal Sales Assistant

JD Sports is seeking an enthusiastic part-time Seasonal Sales Assistant to play a vital role in delivering an exceptional shopping experience for their customers. With affluent opportunities for career development, JD Group is the place to be if you are motivated by progression and interested in developing your career.

Application link [here](#).

Walkabout Front of House Team Member (18+)

Are you a great team player? You don't need any other experience to join the Walkabout team as a Front of House Team Member as they can teach you anything else. The team just want you to be able to connect with other staff and deliver a great experience to their guests.

Application link [here](#).

Cosy Club Assistant Manager

At Cosy Club you can expect casual days, vibrant evenings, and weekends where you're at the heart of the party atmosphere. From brunch and coffee to dinner and drinks, guests visit for an experience like no other. Could you be a role model to their Cosy Clubbers and spot when your attention is required from the corner of your eye and act on it?

Application link [here](#).

Aldi Deputy Manager

In this incredibly varied role, you'll help manage a store that's better and more successful than ever before. You'll take real pride in maximising sales, ensuring great customer service, minimising costs and optimising operational efficiency. It feels great to be part of a business that does things its own way and achieves fantastic results while doing so.

Application link [here](#).

James is available every Monday for job seeking guidance and support. First floor of Barclays, Plymouth city centre, 10am to 2pm.



CROWNE PLAZA®

AN IHG® HOTEL
PLYMOUTH



[@CrownePPlymouth](#)



[@Crowne-Plaza-Plymouth](#)

Contact:

revenue@cpplymouth.valoreurope.com

Address:

Armada Way,
Plymouth,
PL1 2HJ

Phone:

01752 639988

Employer insight – [Crowne Plaza Plymouth](#)

A stunning hotel with sea views overlooking Plymouth Hoe. Crowne Plaza Plymouth is the perfect setting for business and leisure. The hotel offers six fully equipped meeting spaces for up to 500 guests, with a dedicated Crowne Plaza Meetings Director on-site and a variety of food and drink options to suit your requirements.

Marco Pierre White Steakhouse Bar and Grill is situated on the penthouse floor of the hotel, where you'll find unbeatable panoramic sea views. Marco's is a contemporary and glamorous restaurant where you feel welcome and relaxed, and you can enjoy a great menu, amazing steaks, delicious cocktails and fantastic service all in a superb setting.

Search job vacancies [here](#) >



Connecting local people with skills, training, education, careers and jobs in the Visitor Economy



Upskilling Opportunities

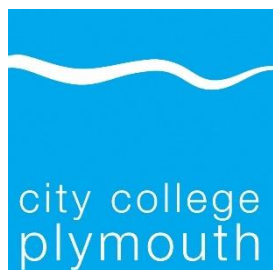
There are plenty of opportunities to access training and qualifications in the tourism, hospitality and retail sector:



On Course South West

OCSW have over 140 courses, some of which you can attend in person or learn online such as:

- [Award in Customer Service Level 1](#)
- [Lean Management Techniques L2](#) (e-learning)
- [NCFE Level 2 Certificate in Understanding Excellence in Customer Service for Hospitality](#) (e-learning)
- [NCFE Level 2 Certificate in Principles of Customer Service](#) (e-learning)



City College Plymouth

City College have more than 300 courses spanning 25-plus subject areas, so all you need to do is choose the right future for you.

- Travel and Tourism – [Level 2](#), [Level 3](#)
- [Introduction to the Hospitality Industry](#)
- Professional Cookery - [Level 1](#), [Level 2](#), [Level 3](#)
- [Culinary Skills](#)
- [Retail Operations](#)



Saffron Academy (Cornwall)

Courses often delivered in Cornwall but if you are a business with a minimum of eight staff members who need training, you can hold an 'in house' course at your own establishment and at your own convenience

- Award for Personal Licence Holders
- Award in Food Safety and Catering
- Award in Food Allergen Management in Catering
- Award in Barista Skills
- Plus plenty more > [Training – Saffron Academy Limited](#)



Focus Training Group

Focus offers a range of professional training courses to help upskill your new and existing team

- [Highfield Level 2 Award in Health and Safety in the Workplace](#)
- [Fundamentals of Business Management – Leadership and Management](#)
- [Managing Conflict in a Team](#)
- [Fundamentals of Business Management - Marketing](#)



[@cityplym](#)



[@city-college-plymouth](#)

Email:

info@cityplym.ac.uk

Phone number:

01752 305300

Training provider insight: City College Plymouth

City College Plymouth is one of the leading providers of vocational, professional and technical training in the south west. The staff collaborate with employers to make sure you get the skills, knowledge and training you need to succeed in your chosen career.

Search opportunities here:

- [Hospitality & Catering](#)
- [Live Events Production](#)
- [Travel & Tourism](#)
- [Business & Professional Services](#)
- [Employability & Life Skills](#)
- [English & Maths](#)

Apprenticeship Opportunities

Apprenticeship in the spotlight: RAF Chef

This is an opportunity to complete an apprenticeship as an RAF Chef with an OFSTED outstanding training provider. You'll be working in kitchens across the UK and around the world to play a key part in the UK's defence. You'll prepare and deliver attractive menus, learn how to manage your workstation and experience what it's like working in a fast-paced kitchen environment.

Apply [here](#).



Click the below links to take you to the apprenticeship pages for different training providers, as well as the most recent Apprenticeship Bulletin.



UNIVERSITY OF
PLYMOUTH



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**APPRENTICESHIP
OPPORTUNITIES BULLETIN**